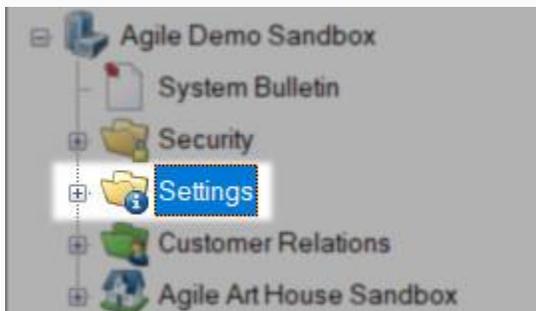


Setting Up Your Customer Pole Display

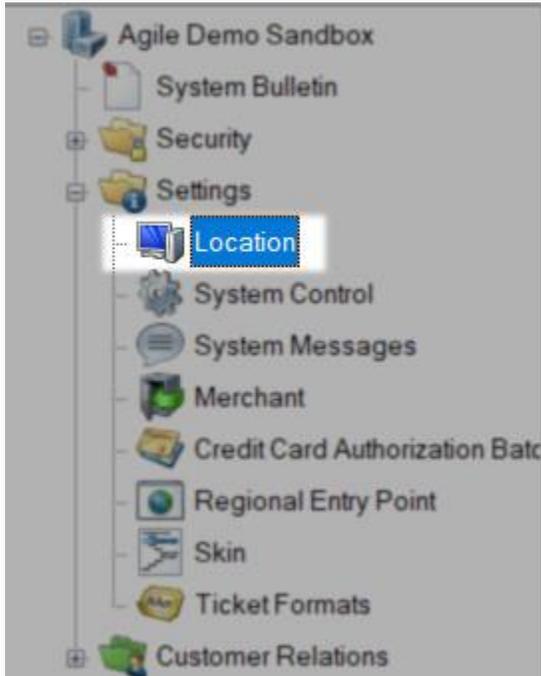
After you have unpacked your new Customer Pole Display, you may follow the below instructions to install and begin using the Display. Find your operating system, and follow the below instructions. If you have issues getting the Display to work as expected, contact your Agile Ticketing Solutions Support Agent for assistance.

Windows 10

1. Plug the Display into a **USB Port**. The system will automatically interface and install the necessary drivers.
2. In Agile log into **Administration**.
3. Open the **Settings** folder.



4. Click on **Location**.



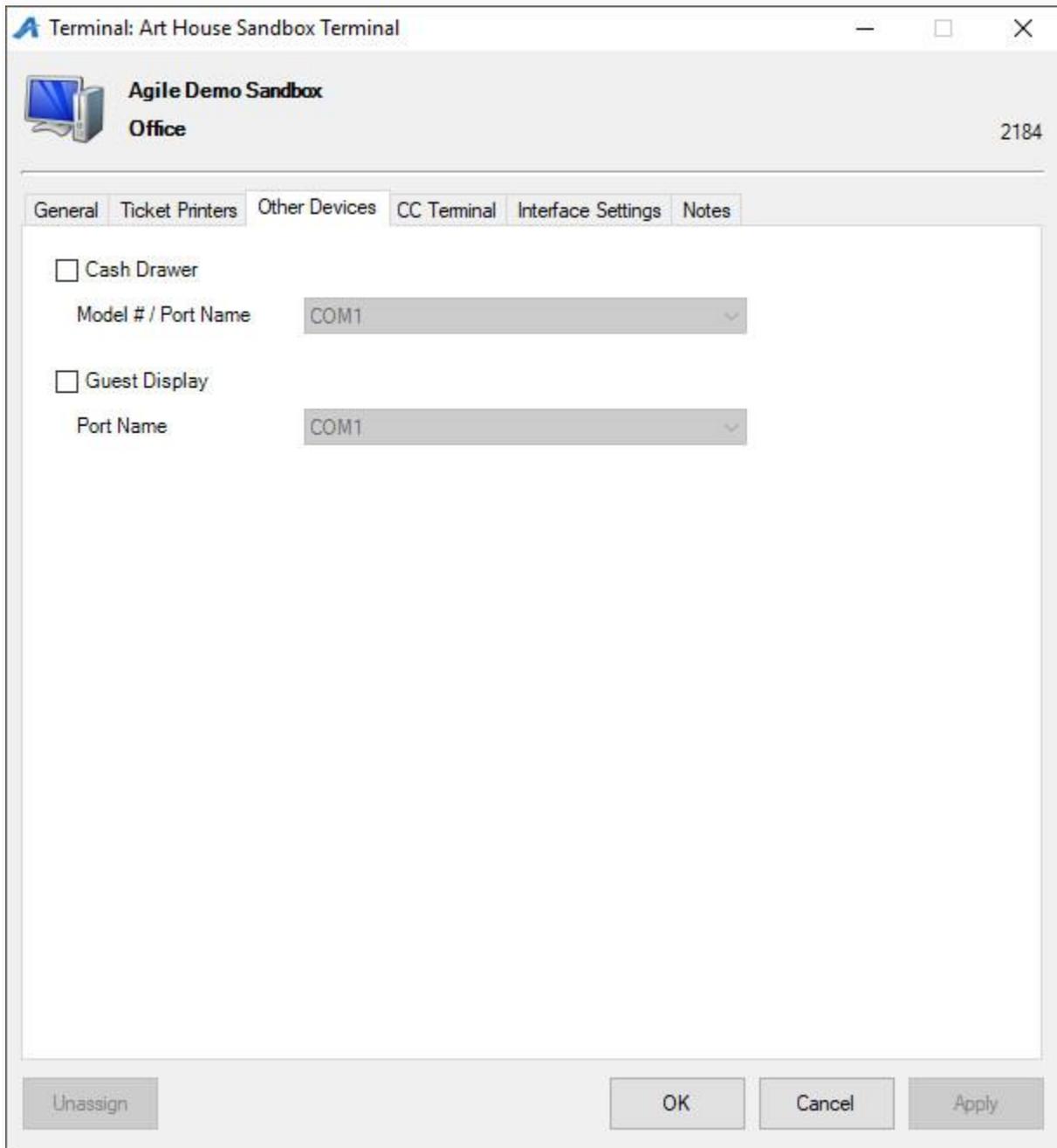
5. Then, click on your **Organization's** name.

Group	Name
Agile Ticketing	Office
Gate Control	Devices
Internet	Internet
Web Outlet	Web Box Office

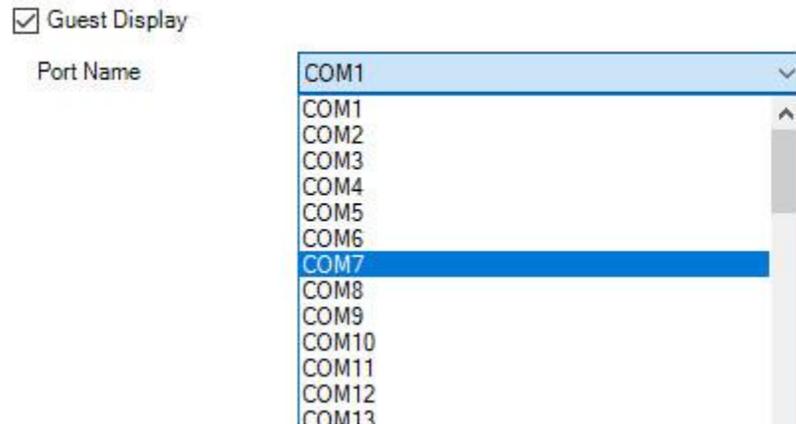
6. Below, right-click the specific terminal that you are installing this Display on, and click **Properties**.

Terminal	Name	Type	Key	Assigned	Enabled
	Art House Sandbox Terminal	Agent Managed Workstation	AHSKEY	True	True
	Becky's PC	Agent Managed Workstation	ATS-ROUBOS	True	True
	Bobby's PC	Agent Managed Workstation	ATS-BCASH	False	True
	Hannah's PC	Agent Managed Workstation	ATS-Hannah	True	True
	Hope's PC	Agent Managed Workstation	ADMINSTAFF	True	True
	Recording Studio	Agent Managed Workstation	RECSTU	True	True

7. In the new window that opens, click on the **Other Devices** tab.



8. Enable the **Customer Display**, and select the **COM Port** that the Display is assigned to. (This can be found in the computers Device Manager).



Windows 8

1. Windows 8 can require that you either follow the Windows 10 instructions or the Windows 7 instructions.
2. We suggest that you first attempt the Windows 10 set of instructions.
3. If that does not work, then contact your Agile Support Representative.

Windows 7

Contact your Agile Support Representative to help walk you through the installation process.

Before you begin, please ensure you have either Administrator Permissions or your IT representative with you.